S.S.A's & COMMERCE COLLEGE, SOLPUR

REPORT

Grievance Redress Cell

2017-2018

The grievances redressal committee in the college is working to listen and solve the grievances of the staff and student.. grievances received in the year 2017-2018 are solved in the following manner.

1]Grievance: Girl student of B.A-III, in application dated 5/9/2017 put the grievance for incumbency of the vending machine, and wanted it in operation for them

Action: The committee recommended and forwarded the application to the Principal to resolve the problem, he on his part call the men and get the machine repair for use.

2] **Grievance:**Dr. T. B. Ladaf (assistant professor of Economic) in his application dated: 10/9/2017put his grievance demanding the Ceiling Fan in the staff room.

Action: The committee forwarded the application to the principal and recommended for the installation; the principal in his action installed a ceiling fan and grievance is solved.

3] **Grievance:** The water supplied in the staff room is not potable, Dr. Mohammad Shaikh (assistant professor Geog)in his application 2/2/2018 applied for the installation of water purifier in the staff room.

Action: The committee forwarded the application to the principal and recommended for the installation of water purifier. The principal in his authority installed the water purifier. The purifier device is supplying purified water

4]Grievance: Girl student of B.A-III, in application dated 24/2/2018 put the grievance for incumbency of the vending machine, and wanted it in operation for them

Action: The committee recommended and forwarded the application to the Principal to resolve the problem, he on his part call the men and get the machine repair for use. The machine is repaired and is in use.